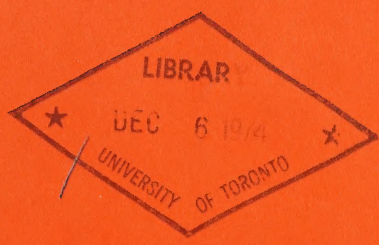


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Statistical Review 1972-1973



Ontario

Ministry of Consumer and Commercial Relations
Hon. John T. Clement, Minister

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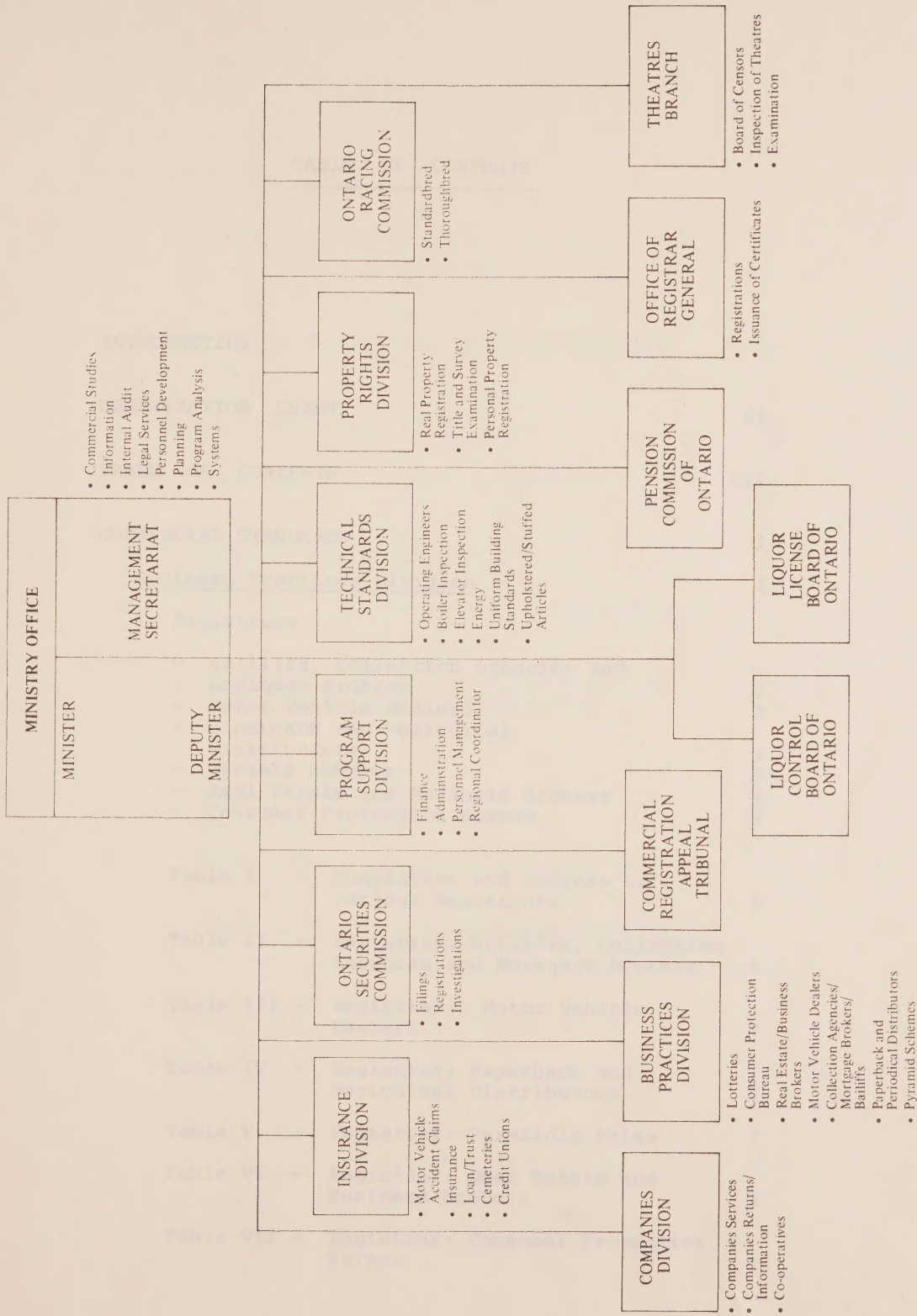
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INTRODUCTION

The following is a Statistical Review of the Ministry of Consumer and Commercial Relations for the years 1972 and 1973. The figures represent indicators of the major activities of each Branch, Division, Commission and Agency within the Ministry.

In order to further clarify the statistical material, a summary of the functions and responsibilities of each area of the Ministry is included in this document.

MINISTRY OF CONSUMER AND COMMERCIAL RELATIONS





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TABLE OF CONTENTS

INTRODUCTION	i
ORGANIZATION CHART	ii
TABLE OF CONTENTS	iii
COMMERCIAL STANDARDS	1
<u>Business Practices Division</u>	2
Registrars	
- Bailiffs, Collection Agencies and Mortgage Brokers	2
- Motor Vehicle Dealers	3
- Paperback and Periodical Distributors	3
- Pyramid Schemes	3
- Real Estate and Business Brokers	4
- Consumer Protection Bureau	4
Table I - Complaints and redress by various Registrars	5
Table II - Registrar: Bailiffs, Collection Agencies and Mortgage Brokers	6
Table III - Registrar: Motor Vehicle Dealers	7
Table IV - Registrar: Paperback and Periodical Distributors	7
Table V - Registrar: Pyramidic Sales	7
Table VI - Registrar: Real Estate and Business Brokers	8
Table VII - Registrar: Consumer Protection Bureau	8

<u>Companies Division</u>	9
Table VIII - Companies Division Statistics	10
<u>Commercial Registration Appeals Tribunal</u>	11
<u>Ontario Securities Commission</u>	12
Table IX - O.S.C. Statistics	12
<u>Pension Commission of Ontario</u>	14
Table X - Pension Plan Registration	14
<u>Superintendent of Insurance and Registrar of Loan and Trust Corporations</u>	15
Insurance Branch	16
Credit Union Branch	16
Cemeteries Branch	16
Motor Vehicle Accident Claims Branch	17
Table XI - Superintendent of Insurance and Registrar of Loan and Trust Corporations Statistics	18
Table XII - Credit Unions Branch	19
Table XIII - Cemeteries Branch	19
Table XIV - Motor Vehicle Accident Claims Branch	19

TECHNICAL STANDARDS	20
<u>Technical Standards Division</u>	21
Boilers and Pressure Vessels Branch	22
Table XV - Boilers and Pressure Vessels Branch Statistics	22
Energy Safety Branch	23
Table XVI - Energy Safety Branch Statistics	24
Elevating Devices Branch	25
Table XVII - Elevating Devices Branch Statistics	26
Operating Engineers Branch	27
Table XVIII - Operating Engineers Branch Statistics	27
Upholstered and Stuffed Articles Branch	28
Table XIX - Upholstered and Stuffed Articles Branch Statistics	29
Uniform Building Standards Branch	30
PROPERTY RIGHTS	31
<u>Property Rights Division</u>	32
Property Law Branch	32
Legal Surveys Branch	32
Field Operations Branch	33
Personal Property Registration Branch	33
Table XX - Property Rights Division Statistics	34
PUBLIC ENTERTAINMENT STANDARDS	36
<u>Ontario Racing Commission</u>	37
Table XXI - Ontario Racing Commission Statistics	38
<u>Theatres Branch</u>	40
Table XXII - Theatres Branch Statistics	40
<u>Lotteries Branch</u>	41
Table XXIII - Lotteries Branch Statistics	42
VITAL STATISTICS	43
Registrar General	44
Table XXIV - Registrar General Statistics	45

Commercial Standards

Business Practices Division

The Business Practices Division operates to promote fair business practices between debtors and creditors; lenders and borrowers; and buyers and sellers.

Businesses are required to register and to perform under special legislation regulating their conduct. The various registrars of the Business Practices Division investigate complaints and irregularities in order to prevent abuses and effect remedies. Each business supervised is governed by a specific Act administered within the Division. See Table 1 for complaints and consumer redress by various registrars.

The following is a listing of the various registrars of the Business Practices Division and the specific legislation they administer:

REGISTRAR: BAILIFFS, COLLECTION AGENCIES & MORTGAGE BROKERS -

Administers three Acts:

- The Bailiffs Act, which regulates the conduct of private bailiffs and the handling of complaints and enquiries regarding the conduct of the bailiffs registered under the Act;
- The Collection Agencies Act, which provides for the registration and bonding of collection agencies, branches and collectors for written examination prior to registration, for handling of complaints and the inspection of the registrants;
- The Mortgage Brokers Act, which provides for the registration and bonding of mortgage brokers, for written examination prior to registration, for the inspection of the registrants and for the handling of complaints. The Act also controls the extent of non-resident ownership or control of a mortgage broker operation. See Table II for registrations, inspections and investigations of this Registrar.

REGISTRAR: MOTOR VEHICLE DEALERS

Administers the Motor Vehicle Dealers Act, which provides for the registration and bonding of all motor vehicle dealers, the registration of all salesmen, the inspection of the registrants and the handling of complaints. See Table III for registrations, inspections and investigations of this Registrar.

REGISTRAR: PAPERBACK AND PERIODICAL DISTRIBUTORS

Administers The Paperback and Periodical Distributors Act, 1971. The Act regulates wholesale distributors by requiring them to obtain a licence and be registered before doing business in Ontario. The Act also controls the extent of non-resident ownership or control of paperback and periodical distribution systems. See Table IV for total registrations of this Registrar.

REGISTRAR: PYRAMID SCHEMES

Administers the provisions of the Pyramid Sales Act, which provides controls over those who sell distributorships to individuals who in turn sell further distributorships to other individuals. The Act requires such operations to meet standards of reporting to both government and their own investors, and outlines procedures for the termination of and refunding under investor contracts by dissatisfied individuals. See Table V for requests for information to this Registrar.

REGISTRAR: REAL ESTATE AND BUSINESS BROKERS

Enforces the Real Estate and Business Brokers Act which provides for registration and bonding of real estate brokers and salesmen for written examination prior to registration, for inspection of the registrants and for the handling of complaints. The Act also regulates trading within Ontario of subdivision lots and condominiums located outside Ontario. See Table VI for examinations, inspections and foreign subdivision registration.

REGISTRAR: CONSUMER PROTECTION BUREAU

The Consumer Protection Bureau disseminates information for the purpose of educating consumers. It also receives and investigates consumer complaints and enforces legislation enacted in the public interest. The Registrar of the Bureau administers The Consumer Protection Act, which provides for the registration and bonding of itinerant sellers, regulates the use of executory contracts, requires full disclosure of the cost of borrowing, regulates advertising and provides other helpful steps in dealing with consumer complaints or problems. See Table VII for complaint handling, investigations and prosecutions by this Registrar.

Table I

BUSINESS PRACTICES DIVISION

Complaints and Consumer redress by various Registrars

	<u>1972</u>	<u>1973</u>
<u>Complaints</u>		
Bailiffs, Collection Agencies and Mortgage Brokers	584	653
Consumer Protection Bureau	4,300	4,519
Motor Vehicle Dealers	1,937	1,583
Paperback and Periodical Distributors	- 0	- 0
Pyramid Schemes	85	185
Real Estate and Business Brokers	3,425*	1,074
TOTAL	10,331	8,014

* Includes complaints resulting from inspections.

Redress

Bailiffs, Collection Agencies and Mortgage Brokers	N/A	\$6,400
Consumer Protection Bureau	\$384,285	\$411,061
Motor Vehicle Dealers	\$409,679	\$339,170
Paperback and Periodical Distributors	- 0 -	- 0 -
Pyramid Schemes	\$48,140	\$82,031
Real Estate and Business Brokers	\$79,642	\$188,947
TOTAL	\$921,746	\$1,027,609

Table II

BAILIFFS, COLLECTION AGENCIES & MORTGAGE
BROKERS

Registration, Inspections and Complaints Investigated

	<u>1972</u>	<u>1973</u>
<u>Bailiffs</u>		
Registrations	108	92
Inspections	20	10
Complaints Investigated	36	72
<u>Collection Agencies</u>		
Registrations		
- Agencies	118	115
- Branches	34	32
- Collectors	796	860
TOTAL	949	1,007
Inspections	113	67
Complaints Investigated	452	437
<u>Mortgage Brokers</u>		
Registrations	925	939
Inspections	71	81
Complaints Investigated	96	144

Table III

MOTOR VEHICLE DEALERS

Registrations, Inspections and Investigations

	<u>1972</u>	<u>1973</u>
Registrations		
- Dealers	>3,805	3,657
- Branches		184
- Salesmen	12,698	12,814
	<hr/>	<hr/>
TOTAL	16,503	16,655
	<hr/>	<hr/>
Inspections	184	94
Investigations	582	688

Table IV

PAPERBACK AND PERIODICAL DISTRIBUTORS

Number Registered	80	74
-------------------	----	----

Table V

PYRAMIDIC SALES

Requests for Information	554	1,190
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Table VI

REAL ESTATE AND BUSINESS BROKERS

Examinations, Inspections and Foreign subdivision registration

	<u>1972</u>	<u>1973</u>
Examination		
- Brokers	1,069	950
- Sales personnel	3,761	7,701
TOTAL	<u>4,830</u>	<u>8,651</u>
Inspections	2,186	2,692
Foreign subdivisions		
- New prospectuses received	31	34
- new certificates issued	27	31
- certificates in force	87	98

Table VII

CONSUMER PROTECTION BUREAU

Complaints, Registration and Prosecutions

Complaints - total	4,300	4,519
- Redressed	2,262	2,354
- without redress	1,017	868
- referred elsewhere	304	305
- unjustified	357	363
- discontinued by consumers	215	211
- pending at year end	145	418
Consumer Protection Act	1,225	1,286
Itinerant sellers registration		
Prosecutions		
- completed	16	48
- pending	52	38

Companies Division

The Companies Division administer The Business Corporations Act, The Corporations Act, The Corporations Information Act, The Corporations Securities Registration Act, The Co-operative Corporations Act, The Partnerships Registration Act, The Limited Partnerships Act and (in part) The Mortmain and Charitable Uses Act and The Credit Union Act.

The Division in broad terms conducts the following transactions:

- Incorporation, fundamental changes and dissolution of corporations;
- Registration of corporation business (assumed) names;
- Dissolutions (voluntary) of corporations;
- Cancellation (penalty) of corporations and licences;
- Revivals of corporations;
- Issue of licences to foreign corporations;
- Review and processing of annual returns from all corporations active in Ontario;
- Registering securities issued by corporations and providing public search facilities;
- Registering partnerships, proprietorships and limited partnerships and providing information to the public on same.

Table VIII

Companies Division Statistics

	<u>1972</u>	<u>1973</u>
Corporation names searched	33,045	43,544
Corporations incorporated	12,204	15,520
Amendments to incorporating documents issued	2,103	2,257
Revivals of corporations granted	38	114
Voluntary dissolutions accepted	651	739
Dissolution proceedings commenced for failure to file returns	5,682	7,939
Corporations dissolved for failure to file returns	2,145	3,340
Extra-Provincial licences granted	280	268
Extra-Provincial licences cancelled	98	84
Extra-Provincial corporations investigated	240	330
Licences in Mortmain issued	238	280
Annual Returns		
- (current and prior) filed	112,234	118,452
- arrears statements mailed	45,000	66,034
Statutory notices filed	16,639	16,893
Corporation business names registered	10,131	3,486
Corporation securities registered	2,954	3,137
Letter searches serviced	17,000	17,424
Personal searches serviced	41,725	53,570
Copies of documents provided	6,867	22,252
Certificates of status issued	5,926	6,669

Commercial Registration Appeal Tribunal

The Ontario Government, through various Acts administered by the Ministry of Consumer and Commercial Relations, has the power to refuse registration to individuals and corporations requesting such registration where required by law, and can suspend or revoke such licences as are issued. Because such actions have a very serious impact on the individual or corporation whose licence might be denied, suspended or revoked, the Commercial Registration Appeal Tribunal exists to hear appeals whenever requested against decisions made by those who administer the following Acts:

- The Bailiffs Act
- The Collection Agencies Act
- The Consumer Protection Act
- The Consumer Reporting Act, 1973
- The Mortgage Brokers Act
- The Motor Vehicle Dealers Act
- The Paperback and Periodical Distributors Act, 1971
- The Pyramid Sales Act, 1972
- The Real Estate and Business Brokers Act
- The Upholstered and Stuffed Articles Act

Commercial Registration Appeal Tribunal Activities

	<u>1972</u>	<u>1973</u>
Number of Hearings	20	23
Number of days sitting	36	49

Further, the Tribunal meets regularly to advise the Minister on consumer affairs.

The Commercial Registration Appeal Tribunal publishes annually a volume, Summaries of Decisions, which may be referred to for further detail concerning the Tribunal's activities.

Ontario Securities Commission

The Ontario Securities Commission is responsible for the administration of The Securities Act, R.S.O. 1970 c. 426 (as amended) and The Deposits Regulation Act, R.S.O. 1970, c. 127 (as amended). Working within the power of the legislation, the Ontario Securities Commission develops both a reasonable standard for fairness and an equality of opportunity for information to all investors in the securities market-place.

The scope and range of the Commission's activities include the registration of all dealers, salesmen, and advisors in the Ontario securities market, along with the power to investigate, suspend and cancel registration in cases of improper conduct. (Table IX)

Table IX

Ontario Securities Commission

	<u>1972</u>	<u>1973</u>
<u>Commission Activities</u>		
Regular and special meetings	51	54
Disciplinary and other hearings	34	32
Court Proceedings (various)	19	9
Section 144 Orders	37	61
Section 26 Directions & Consents	23	63
Section 21 (Opened and closed)	21	20
Applications		
- Section 59	142	109
- Business Corporations Act	31	24
- Other	79	112
SUB-TOTAL	437	484
Assigned to the Director		
- Section 144	216	232
- Sections 104, 116, 132	74	60
TOTAL	727	776

Table IX (Cont'd)

Ontario Securities Commission

	<u>1972</u>	<u>1973</u>
Value of Prospectuses (\$'000)		
Mining and Oil Companies	\$ 96,015	\$ 18,263
Industrial Companies & Finance companies	\$1,807,700	\$1,552,436
TOTAL	\$1,903,715	\$1,570,699
Value of Statements of Material Fact (\$'000)	\$ 1,519	\$ 1,790
Value of Private Placements (\$'000)	\$ 571,539	\$ 775,725
Total Financing in Ontario (\$'000)	\$2,476,773	\$2,348,214

Registrations

Broker Members		
(Toronto Stock Exchange)	13	11
Broker-Dealers		
(Broker-Dealers Association of Ontario)	17	16
Investment Dealers		
(Investment Dealers Association of Canada)	17	14
Brokers & Investment dealers	60	67
Brokers and Broker-Dealers	7	7
Securities Dealers	10	11
Mutual Funds Dealers	31	26
Scholarship Fund Dealers	1	1
Broker and Securities Dealers	6	5
Security Issuers	19	19
Underwriters	21	18
Investment Counsels	40	41
Securities Advisers	3	4
Exempt Purchasers	43	47
Trading Officers (effective August, 1973)	-	703
Salesmen	4,395	4,179
TOTAL	4,683	5,169

Pension Commission of Ontario

The Pension Commission adds to the retirement security of pension plan holders through the regulation and establishment of ground rules for the pension industry. It requires that an employee in a plan have his pension preserved under certain circumstances and provides for adequate funding and proper investment to insure that, as far as possible, pension expectations will not be defaulted.

The Pension Commission administers The Pension Benefits Act, R.S.O. 1970 - Chapter 342, and, under Inter-Provincial and Dominion-Provincial Agreements, The Pension Benefits Standards Act, Canada; The Pension Benefits Act, Alberta; The Pension Benefits Act, 1967 - Saskatchewan; and the Supplemental Pension Plans Act, Quebec.

Table X

Pension Plans Registered with the Pension Commission of Ontario

	<u>1972</u>	<u>1973</u>
Registrations (new)	609	459
Transfers from other authorities	5	10
Plans discontinued	225	469
Transfers to other authorities	43	6
Total plans registered	7,991	7,985
Approximate membership	1,100,000	1,100,000

Superintendent of Insurance and Registrar of Loan and Trust Corporations

The Office of the Superintendent of Insurance is amalgamated with that of the Registrar of Loan and Trust Corporations, and additionally supervises the administration of the Credit Unions Branch, the Cemeteries Branch and the Motor Vehicles Accident Claims Branch.

The Superintendent/Registrar is assisted by a Deputy Superintendent, a Chief Examiner and a Chief of Administration. This group assists in the formulation of policy as it relates to legal, financial and administrative matters arising from the administration of the following Acts:

- * The Cemeteries Act
- * The Credit Unions Act
- * The Guarantee Companies Securities Act
- * The Insurance Act
- * The Investment Companies Act
- * The Loan and Trust Corporations Act
- * The Marine Insurance Act
- * The Motor Vehicle Accident Claims Act
- * The Ontario Deposit Insurance Act
- * The Prepaid Hospital and Medical Services Act

and on behalf of the Federal Government, The Canada Deposit Insurance Corporation Act, insofar as Ontario incorporated Loan and Trust Corporations are concerned.

The Superintendent of Insurance and Registrar of Loan and Trust Corporations issues an annual report which should be referred to for further details.

INSURANCE

The Insurance Branch administers all of the above mentioned Acts with the exception of The Cemeteries Act, The Credit Unions Act and The Motor Vehicle Accident Claims Act. The Branch has responsibilities relating to the incorporation of Ontario companies under the various Acts and registers or licences all corporations doing business in Ontario; it also licences individuals working in the insurance industry.

In addition, the Branch has the responsibility of examining Ontario companies in detail as to their financial stability, management policies and ethical conduct. Federal and Extra-Provincial companies registered in Ontario are examined in the same way but in lesser detail.

The Branch has complete responsibility for the activities of all registrants relating to market conduct and in addition to investigating and resolving complaints, it carries out an ongoing review to ensure firm and equitable treatment for all Ontario residents dealing with the registrants. (Table XI).

CREDIT UNIONS

The Credit Unions Branch supervises all incorporations, amalgamations, dissolutions and suspensions of Ontario Credit Unions and caisses populaires. Through an examination process the Branch determines the financial stability and the compliance with the law of all registrants. Credit Unions rank second only to banks as a source of consumer credit so that particular attention to ensuring that their dealings with Ontario residents are ethical is necessary. (Table XII).

CEMETERIES

The Cemeteries Branch oversees the operations of cemeteries, crematoria and mausolea, approving plans, prices and rates, auditing trust funds and ensuring the security of deposits for pre-need sales of merchandise and services. Due to the nature of the industry the Branch becomes involved with the requirements of their Act, The Coroners Act and The Vital Statistics Act. Due to the emotional impact which the industry has on people particular care and sensitivity must be shown in dealing with complaints. (Table XIII).

MOTOR VEHICLES

The Motor Vehicles Accident Claims Branch is responsible for the enforcement of the provisions of The Motor Vehicle Accident Claims Fund Act which operates primarily to ensure financial compensation for injuries suffered at the hands of uninsured or unidentified drivers. Property damage in excess of \$50.00 is covered as well but there is no recourse to the Fund for property damage unless the car and driver responsible for the damage are identified.

Table XI

SUPERINTENDENT OF INSURANCE AND REGISTRAR OF LOAN AND TRUST
CORPORATIONS

	<u>1972</u>	<u>1973</u>
<u>Number of Registrations</u>		
- Life Insurers	119	120
- Casualty Underwriters	261	261
- Insurers writing both life and casualty	12	12
- Fraternal Societies	38	37
- Farm Mutual Insurers	55	54
- Mutual Benefit Societies	59	57
- Loan Corporations	23	26
- Trust Companies	33	37
- Prepaid Medical Associations	8	6
- Investment Contract Companies	3	3
* - Life Insurance Agents	14,586	14,206
- Non-life Insurance Agents	8,787	9,009
- Adjusters	1,063	1,092

Number of Complaints

- Insurance	1,598	1,640
- Loan and Trust	N/A	150
- Prepaid Medicals	N/A	20

Number of Examinations carried out

	<u>Desk</u>	<u>Field</u>	<u>Desk</u>	<u>Field</u>
Life Insurers	12	5	12	4
Casualty Insurers	28	22	30	22
Fraternal Societies	6	6	6	6
Farm Mutual Insurers	55	43	54	48
Mutual Benefit Societies	59	13	54	13
Insurance Agencies	8,787	19	9,009	65
Loan Corporations	14	18	17	13
Trust Companies	21	34	23	29
Prepaid Medical Associations	10	5	8	4
Investment Contract Companies	3	3	3	3

* Life Agents do not handle trust funds.

Table XII

	<u>CREDIT UNIONS</u>	
	<u>1972</u>	<u>1973</u>
Charters granted	13	3
Sale/purchase agreements approved under Section 59	11	16
Amalgamations completed under Section 58	-0-	1
Conversions to community-type operations	14	2
Credit Unions dissolved	50	43
Credit Unions suspended under provisions of Section 53(3)	2	1
Credit Unions re-instated after suspension	1	-0-
Number of examinations by the Department	704	634

Table XIII

	<u>CEMETERIES BRANCH</u>	
Inspections	694	678
Special Inspections concerning equivaries and complaints	108	128
Interviews	1,582	1,064
Consultations		
Field	321	>449
Head Office	235	

Table XIV

	<u>MOTOR VEHICLE ACCIDENT CLAIMS</u>	
	<u>BRANCH</u>	
Vehicles registered in Ontario	3,386,444	3,589,760
People paying Uninsured Fee	120,479	142,645
Claims to Fund from victims of uninsured	9,252	10,709
Convictions under Motor Vehicle Accident Claims Act against those paying neither the Uninsured Fee nor carrying insurance	8,962	12,065

Technical Standards

Technical Standards Division

The Technical Standards Division directs a number of activities in the development and administration of safety legislation. Its scope includes:

- the study of hazards and their control;
- publication of technical standards;
- review of designs and specifications;
- licensing equipment and plants;
- registration of contractors and manufacturers;
- certification of personnel;
- field enforcement of statutes and regulations; and
- training of field staff.

Within the Technical Standards Division are six Branches:

- Boilers and Pressure Vessels;
- Energy Safety;
- Elevating Devices;
- Operating Engineers;
- Upholstered and Stuffed Articles; and
- Uniform Building Standards.

BOILERS AND PRESSURE VESSELS BRANCH

This Branch administers The Boilers and Pressure Vessels Act, monitoring the design, fabrication, installation and maintenance of boilers, pressure vessels and their associated piping. Periodic in-service inspections are conducted, repairs monitored, and accident investigations and preventative measures carried out.

The Branch also tests and certifies welding operators engaged in the above activities.

Table XV

	<u>1972</u>	<u>1973</u>
<u>Boilers and Pressure Vessels</u>		
Examinations and Registrations		
Designs	2,579	2,690
Welding procedures	927	825
Boilers and Pressure vessels		
inspected during construction	36,517	46,660
Used boilers and pressure vessels	3,163	3,023
Annual inspections		
Boilers and pressure vessels	16,479	12,036
Pressure piping	2,614	3,123
Welding	12,967	13,504
Other	8,503	5,401
TOTAL INSPECTIONS	80,243	83,747
<hr/>		
Certificates issued	29,612	26,313
Accidents	12	8
Injuries - fatal	1	2
non-fatal	3	0

ENERGY SAFETY BRANCH

The Energy Safety Branch administers:

The Energy Act, 1971; and

The Gasoline Handling Act.

Through these Acts, the Branch supervises the transmission, transportation and distribution of natural gas, propane, fuel oil and gasoline and sets standards for the use of natural gas, propane and fuel oil. To this end, appliances and equipment are certified to authorized standards by designated testing agencies and Branch personnel, and personnel in the fuel industries are examined and certified as competent in their respective functions.

Certified industry personnel carry out safety inspections on pipelines, storage facilities, transportation facilities, distribution plants, dispensing facilities and appliance installations. Personnel from the Branch audit these industry inspections on a random, unannounced basis.

The Branch licences all dispensing facilities, bulk storage plants, transporters, fuel oil distribution systems and propane plants. As well, all known accidents involving natural gas, propane, fuel oil and gasoline are investigated and reported on. Where required, corrective actions to eliminate contraventions of Safety regulations are initiated by field staff.

Table XVI

ENERGY SAFETY BRANCH

	<u>1972</u>	<u>1973</u>
<u>Certificates</u>		
Gas	8,855	8,573
Propane	963	756
Fuel Oil	5,257	6,354
Pipeline	1,135	1,256

<u>Licences</u>		
Natural Gas - Transmit	0*	6
Natural Gas - Distribute	8	27
Propane - Transport	1,169	306
Propane - Transfer	75	226
Propane - Cylinder Handling	193	370
Fuel Oil - Pipeline System	4	30
Gasoline - Service Station	6,646*	12,560
Gasoline - Bulk plant	1,142	1,057
Gasoline - Transport	3,208	4,011
Contractor's registration	3,304	2,753

Accidents & Fatalities

	<u>1972</u>		<u>1973</u>	
	<u>Accidents</u>	<u>Fatalities</u>	<u>Accidents</u>	<u>Fatalities</u>
Gas	34	3	43	1
Fuel Oil	15	3	8	8
Propane	34	9	31	9
Gasoline	14	2	7	0
TOTALS	97	17	89	18

* Change in due date for licences renders this figure unusable.

ELEVATING DEVICES BRANCH

The Elevating Devices Branch administers:

The Elevators and Lifts Act; and
The Construction Hoists Act.

The varied duties of the Branch in the interest of safeguarding the public in the use of elevating devices include:

- Provision of engineering services such as examination and approval of drawings and specifications of all equipment prior to installation, the updating and development of safety standards and the evaluation of new technology;
- inspection of new installations and periodic inspections of all existing elevating devices (elevators, escalators, ski tows, construction hoists, etc.) with reinspection when necessary to ensure compliance with the Act, Regulations and Safety Codes;
- Investigation of accidents and complaints;
- Licensing and registration of all elevating devices;
- Registration and control of contractors who manufacture, install and maintain elevating devices; and
- Continuous monitoring of trends and aspects of public safety and convenience utilizing available data.

Table XVII

ELEVATING DEVICES BRANCH

	<u>1972 - 73</u>	<u>1973 - 74*</u>
Licences issued under:-		
The Elevators & Lifts Act	20,774	20,991
The Construction Hoists Act	276	263
Inspections carried out under:-		
The Elevators & Lifts Act	32,113	29,837
The Construction Hoists Act	1,750	1,709
Directions issued under:-		
The Elevators & Lifts Act	53,350	45,528
The Construction Hoists Act	1,181	783
Shut Downs Ordered:-		
The Elevators & Lifts Act	974	755
The Construction Hoists Act	119	108
Safety Tests ordered and witnessed by branch inspectors	1,061	1,652
Accidents reported under:-		
The Elevators and Lifts Act	651	606
The Construction Hoists Act	3	7
Accidents Investigated:-		
The Elevators & Lifts Act	110	85
The Construction Hoists Act	3	6
Sets of Drawings and Specifications reviewed under:		
The Elevators & Lifts Act	1,087	1,377
The Construction Hoists Act	73	95
Contractors Registered (New Registrants)	82 (11)	81 (9)

* 1973-74 figures reflect a 7 months strike
in the Elevator Industry.

OPERATING ENGINEERS BRANCH

The Operating Engineers Branch administers The Operating Engineers Act, registering boilers and compressors that constitute a power plant within the meaning of the Act. The Branch also examines and certifies operating engineers and operators working the registered power plants.

Table XVIII

Operating Engineers Branch

	<u>1972</u>	<u>1973</u>
Registration of Power Plants		
New Registrations issued	53	49
Registrations cancelled due to alteration in status, demolition, etc.	240	168
Total Registered power plants	1,948	1,796
Total operating engineers and operators	30,787	30,811
Examination and Certification		
Persons examined for certification	1,759	1,631
Persons certified	1,306	1,154
Provisional certificates issued	33	26
Inspectors certified under The Act	8	9
Inspections		
Plants inspected	7,877	6,630
Violations reported	252	222
Violations corrected	232	196
Violation corrections pending	20	26

THE UPHOLSTERED AND STUFFED ARTICLES BRANCH

This Branch administers The Upholstered and Stuffed Articles Act, 1968, and concerns itself with the protection of the public from fraud and deception by controlling the standard of quality of material used as stuffing or padding in consumer goods which are made or sold in Ontario. Their actions equally ensure that reputable manufacturers and dealers are afforded protection against unfair trade practices by unscrupulous competitors.

The Branch thus registers manufacturers and requires labels to be affixed to all products sold which fall within the branch's jurisdiction. Investigations and inspections are carried out to determine compliance with the regulations, and assistance is given to The Consumer Protection Bureau to ensure that consumers have their complaints regarding furniture, etc., resolved simply and speedily. (Table XIX)

Table XIX

Upholstered and Stuffed Articles Branch

	<u>1972</u>	<u>1973</u>
<u>Registrations</u>		
A - <u>Ontario</u>		
Manufacturers	550	600
Renovators	753	759
B - <u>Other Provinces</u>		
Manufacturers	470	138
C - <u>Other Countries</u>		
Manufacturers	735	931
New Registrations	450	339
Cancellations	281	623
<u>Inspections</u>		
Manufacturers	817	637
Upholsterers and renovators	1,291	1,136
Suppliers	76	86
Importers,wholesalers & distributors	182	75
Retailers	3,497	3,101
<u>Sampling and testing of filling materials</u>		
Samples tested	381	409
Samples approved	369	406
Samples rejected (second-hand material)	12	3
<u>Articles placed off-sale as a result of inspections</u>		
No. of articles placed 'off-sale'	25,070	6,001
No. of articles accepted (infractions corrected)	13,717	5,662
No. of articles rejected	11,323	272
No. of articles pending	30	67
Complaints investigated	202	267

UNIFORM BUILDING STANDARDS BRANCH

The Uniform Building Standards Branch does not, as yet, administer any piece of legislation. A draft of the Ontario Building Code was tabled in the Legislature on December 7, 1973. Subsequently it was circulated to all municipalities and to members of the design professions and the building construction industry. Similarly, when first reading was given in May, 1974, to Bill 62, "An Act to Provide for an Ontario Building Code", copies were distributed for comment.

The comments received have been forwarded to the Code Review and Administration Review Committees so that final conclusions can be made about the technical content of the Building Code for Ontario and about enabling legislation.

The Uniform Building Standards Branch is developing a system of building requirements to apply across the Province.

Property Rights

Property Rights Division

The Property Rights Division involves itself with the identification and registration of property ownership, both real (land) and personal (actual goods).

Within the Property Rights Division are four Branches:

Property Law;
Legal Surveys;
Personal Property Registration; and
Field Operations.

The Property Rights Division publishes an Annual Report which should be referred to for further detail.

Property Law Branch

The Property Law Branch is responsible for drafting legislation; providing legal service and assistance to Division personnel, including Land Registrars and affected members of the public; maintaining the quality of instruments presented for registration; ensuring that operating procedures are in accordance with statutory and regulatory requirements; and processing applications for first registration under The Land Titles Act and for certification of titles under The Certification of Titles Act.

Legal Surveys Branch

The Legal Surveys Branch works towards providing a stable and ascertainable definition of location and boundaries for all patented land in Ontario. This is accomplished through the development and administration of quality controls and remedial programs for legal surveys, plans and descriptions. The Branch ensures the accuracy of boundaries through the administration of The Boundaries Act. The Branch functions are fulfilled through three operating sections under the supervision of a Director and a Deputy Director. The three sections are:

Technical Services;
Support Services; and
Special Services.

Field Operations Branch

The Field Operations Branch is responsible for the operation of the 65 land registry offices in Ontario. This Branch must ensure that all offices are properly managed and that acceptable levels of service are maintained. The Branch provides services including the registration of all rights and interests in real property under The Registry Act, the Land Titles Act and The Condominium Act.

Personal Property Registration Branch

The Personal Property Registration Branch operates the Central Registry Office and is in the process of establishing the Personal Property Security Registration System (PPSR), a computerized system which will allow a person or firm intending to purchase or secure a loan on personal property to check in a single file for any previous claims registered in Ontario against that property.

When the new system is ready for activation, The Personal Property Security Act will be brought into force and the existing legislation (The Assignment of Book Debts Act, The Bills of Sale and Chattel Mortgages Act and The Conditional Sales Act) will be repealed. Until PPSR is operational, the determination of an encumbrance against an item of personal property can only be established by contacting the 48 branch offices of the Branch throughout the Province (47 of which are attached to land registry offices).

Table XX

PROPERTY RIGHTS DIVISION

<u>Land Registration Offices</u>	<u>1972</u>	<u>1973</u>
Number of Registrations		
Land Titles	185,825	214,123
Registry	837,101	927,252
TOTAL	1,022,926	1,141,375
Gross Fees		
Land Titles	\$1,973,900	\$2,409,500
Registry	\$8,430,600	\$10,378,900
TOTAL	\$10,404,500	\$12,788,400
LAND TRANSFER TAX	\$25,005,300	\$41,163,900
<u>Registration of Subdivisions and Related Activity</u>		
Subdivision plans		
Land Titles	227	278
Registry	296	401
TOTAL	523	679
Subdivision units created	23,737	36,168
Condominium "Declarations and Descriptions"	70	81
Subdivision units created	12,760	7,651
Reference plans		
Land Titles	3,512	3,256
Registry	4,841	15,450
TOTAL	8,353	18,706

Table XX (Cont'd)

Property Rights Division

	<u>1972</u>	<u>1973</u>
<u>Personal Property Security Registration</u>		
Number of Registrations		
January - March	148,010	164,384
April - December	514,484	551,034

Plans Approved by the Examiner of Surveys

Land Titles		
Reference Plans & Subdivision	3,242	3,309
First applications	230	369
Registry Act Plans	125	54
Certification of Titles	51	25
Boundaries Act and Combined Municipal application	155	124
Condominium Act	63	88

Public Entertainment Standards

ONTARIO RACING COMMISSION

The Ontario Racing Commission was established under The Racing Commission Act, 1950 to govern, direct, control and regulate horse racing in Ontario in any or all of its forms. This end has been achieved through,

- the establishment of rules of conduct;
- the licensing of horse owners, trainers, jockeys, grooms, etc.;
- the registration of racing colours, partnerships and stable names;
- and the appointment of all race track officials.

The Commission holds hearings, makes policies and adjudicates racing infractions, and imposes and collects fines and penalties.

The Commission also is involved in two large programs of support for the horse-breeding industry:

The Ontario Standardbred Sires Stakes Program, and The Thoroughbred Assistance Program.

The Ontario Racing Commission publishes an annual report which should be referred to for greater detail.

Table XXI

ONTARIO RACING COMMISSION

Review of Horse Racing in Ontario

	<u>1972</u>	<u>1973</u>
<u>Standardbred</u>		
Number of Racing days	1,043	1,101
Attendance	3,538,266	3,784,702
Amount wagered	\$208,290,923	\$251,063,933
Provincial Tax	\$14,580,365	\$17,574,475
<u>Thoroughbred</u>		
Number of racing days	197	199
Attendance	1,604,513	1,752,457
Amount wagered	\$122,800,463	\$144,252,515
Provincial Tax	\$8,596,032	\$10,097,676
<u>Combined Total</u>		
Number of racing days	1,240	1,300
Attendance	5,142,779	5,537,159
Amount wagered	\$331,091,386	\$395,316,448
Provincial Tax	\$23,176,397	\$27,672,151

Table XXI (Cont'd)

ONTARIO RACING COMMISSION

	<u>1972</u>	<u>1973</u>
<u>Registrations</u>		
Thoroughbred		
Owners	1,173	1,182
Owner-trainers	148	169
Trainers	213	157
Jockeys	80	76
Apprentice jockeys	24	32
Grooms, Hot Walkers & Exercise Boys	1,264	1,515
Others	1,161	1,056
Colours - Annual	983	952
- Life	14	33
Stable names	135	170
Standardbred		
Owners, trainers & Drivers	5,210	6,725
Grooms	1,322	2,402
Other	2,986	3,621
<u>Ontario Racing Commission Meetings</u>		
Formal Meetings	18	24
Licensees appearing for hearings and appeals	30	31

THEATRES BRANCH

The Theatres Branch administers The Theatres Act through the censorship and classification of 70 mm, 35 mm and 16 mm films; the examination and approval of advertising for films; the inspection and licensing of theatres, drive-in theatres, projectionists, film exchanges, projectors and films; and through the supervision of projectionists' examinations and tests.

Table XXII

Film and Advertising classification and approval, licences and inspections

	<u>1972</u>	<u>1973</u>
STANDARD FEATURE FILMS		
Classified 'General'	195	168
Classified 'Adult Entertainment'	280	318
Classified 'Restricted'	213	292
Deletions effected	100	120
Films not approved	11	5
Films under consideration	12	-
TOTAL FILMS SUBMITTED	711	783
ADVERTISING		
Pieces of Advertising examined	14,602	12,038
Pieces of advertising not approved	230	125
Pieces of advertising altered	184	120
LICENCES ISSUED		
Theatre licences	300	293
Drive-in theatre licences	104	102
Projectionist licences	1,317	1,201
Standard film exchange licences	43	39
INSPECTIONS	1,709	1,850

LOTTERIES BRANCH

The Lotteries Branch supervises and controls through licensing certain games of chance such as bingo, raffles, wheels of fortune, etc., provided these events are conducted and managed by a religious group or charitable organization. These activities are permitted by virtue of Section 190 of The Criminal Code of Canada.

The Lotteries Branch supervises procedures and controls and is responsible for the thorough screening of all applications in order to establish the competency of the groups to ensure that the prizes described will be available when the winner is declared.

Where the value of the prizes to be distributed is \$3,500 or less, the licensing is carried out by the Municipal Council concerned; where the value is greater than \$3,500, a provincial licence is required. Provincial licences are also required for lotteries conducted by agricultural societies and for games of chance involving cash prizes at fall fairs or public places of amusement.

Table XXIII

LOTTERIES BRANCH

<u>Lotteries Licensing</u>	<u>1972</u>	<u>1973</u>
Bingo Lotteries		
- by municipalities	44,674	46,565
- by province	2,520	2,728
TOTAL Bingo Lotteries	47,194	49,293
Raffles Lotteries		
- by municipalities	12,272	13,120
- by province	468	474
TOTAL Raffles Lotteries	13,740	13,594
Bazaar Lotteries		
- by municipalities	1,148	1,210
- by province	13	15
TOTAL Bazaar Lotteries	1,161	1,225
Media bingo lotteries (radio, television, newspapers)	708	655
Fall fairs and exhibitions	890	804
Games of chance at public places of amusement	67	35
GRAND TOTAL	62,095	64,112
Value of Prizes	\$42,912,660	\$52,815,735

Vital Statistics

Registrar General

The Office of the Registrar General administers The Vital Statistics Act and fulfills its requirements by:

- receiving on a current basis the registration of all births, marriages, deaths and still-births in the province and maintaining in safe custody these records and all like records from 1869 to date;
- recording all adoptions, changes of name, divorces and amending all relative registrations required as a result of corrections, legitimations, etc.
- issuing Birth, Marriage and Death Certificates from all registrations on file as requested and complying with requests for all authorized agencies and Federal, Provincial and Civic governments for information in other than certificate form;
- compiling an annual statistical report which provides rates and medical statistics, and providing tentative information prior to publication of the annual report.

The Office of the Registrar General also administers The Marriage Act by:

- regulating all matters relating to the solemnization of marriage as provided in The Marriage Act, such as licensing of clergymen, approving divorce papers required for the issuance of licences, etc.;
- controlling the sale of Marriage Licences to municipal issuers and the issuances of Banns forms to the clergy.

Table XXIV

Registrar General Returns Received, Certificates
Issued, etc.

	<u>1972</u>	<u>1973</u>
RETURNS RECEIVED		
Births	125,663	125,180
Deaths	58,905	60,426
Still-Births	1,515	1,312
Marriages	72,931	72,284
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TOTAL	259,014	259,202
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CERTIFICATES ISSUED		
Births	298,891	291,546
Deaths	30,978	31,187
Marriages	23,827	24,160
Certified Copies	20,115	23,796
Not-in Letters	5,633	6,680
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TOTAL	379,444	377,369
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Delayed Registration	2,799	3,095
Adoptions		
filed and indexed	6,405	6,276
Re-registered	5,624	5,374
Divorces filed	13,294	13,891
Changes of name	1,448	1,253
Corrections and amendments		
to records	3,952	3,685
Corrections to current		
records	2,063	2,609
Re-registration: single mothers		
and common law unions	2,978	3,118

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Ontario

Ministry of Consumer and Commercial Relations
Hon. John T. Clement, Minister